

**THE BEST MEDICAL CENTRES
AND TREATMENTS AROUND THE
WORLD.**

**WE WANT
THE BEST TREATMENT,
WHEREVER WE ARE!**

DKV MUNDICARE



INTRODUCTION

At DKV we are health activists, which is why our products are aimed at the health and well-being of our insured customers, colleagues and society in general.

We believe that a healthier world is possible, and we work towards this.

We belong to the DKV Group, one of the largest insurance groups in Germany and Europe in over 30 countries. In Spain the DKV Group is present all over the country with an extensive network of offices and consultancies, where almost 2,000 employees work serving nearly 2 million customers.

Our responsible management also adds value to our society and the environment and enables the company to grow in a sustainable fashion.

**WE ARE
HEALTH
ACTIVISTS
ARE YOU
ONE OF US?**



ANY INSURANCE POLICY MUST START WITH A COMMITMENT. OURS STARTS WITH FIVE.

DKV MundiCare® is insurance against serious illnesses, which guarantees the necessary protection, support and guidance for receiving the best treatment with **the most innovative techniques outside of Spain.**

1. When we say the best, we really do mean the best: centres such as the **John Hopkins Hospital, in Baltimore; the University of Texas Anderson Cancer Center, in Houston; Mayo Clinic, in Rochester; Duke University Hospital, in Durham; and Mount Sinai Hospital, in New York.**
2. We will directly cover all the expenses related to the serious illnesses covered (including travel, meals, accommodation, etc.), **with a maximum of 1,000,000 euros per person per year**, and with a total policy limit of 2,000,000 euros.
3. We know that when you are ill, it is essential not to waste time or energy on dealing with formalities or procedures. **We will take care of everything** so that you can just focus on getting better.
4. If you want to compare a diagnosis and need a **second medical opinion**, you can count on it.
5. You will enjoy the **Quiero cuidarme Más app**. The most comprehensive digital health platform that covers all your needs easily, conveniently and free of charge.

YOUR HEALTH WON'T HAVE ANY GEOGRAPHICAL BARRIERS. OR ECONOMIC. OR TYPOLOGICAL. OR...

HOW DOES IT WORK?

1. You just need to contact us and tell us about the illness.
2. A DKV doctor will contact you for more information, and to do a study of your specific case. At this time, all the documentation will be sent to the medical committee.
3. We will then activate the **second medical opinion service**, whereby the world's top experts in that specific area will analyse each case.
4. The experts will identify and select the most suitable international centres for receiving the treatment.
5. At this point, you will just need to decide which centre you prefer. The **support service** will then be activated, to work out the best options for getting you there and managing all other procedures.
6. Once the treatment abroad has ended, medication expenses will continue to be reimbursed for up to 30 days after being discharged, and up to the established limit.

WHICH SERIOUS ILLNESSES?

- Cardiovascular: coronary bypass and heart valve replacements.
- Oncological.
- Neurosurgery.
- Vital organ transplant: bone marrow and organs from a living donor.
- Neurodegenerative diseases (ALS, Alzheimer's and Parkinson's). Up to 30,000 euros per person per year.

... AND ALTHOUGH WE WANT TO GIVE YOU MAXIMUM COVERAGE, WE ALSO WORK TO ENSURE YOU WON'T NEED IT.

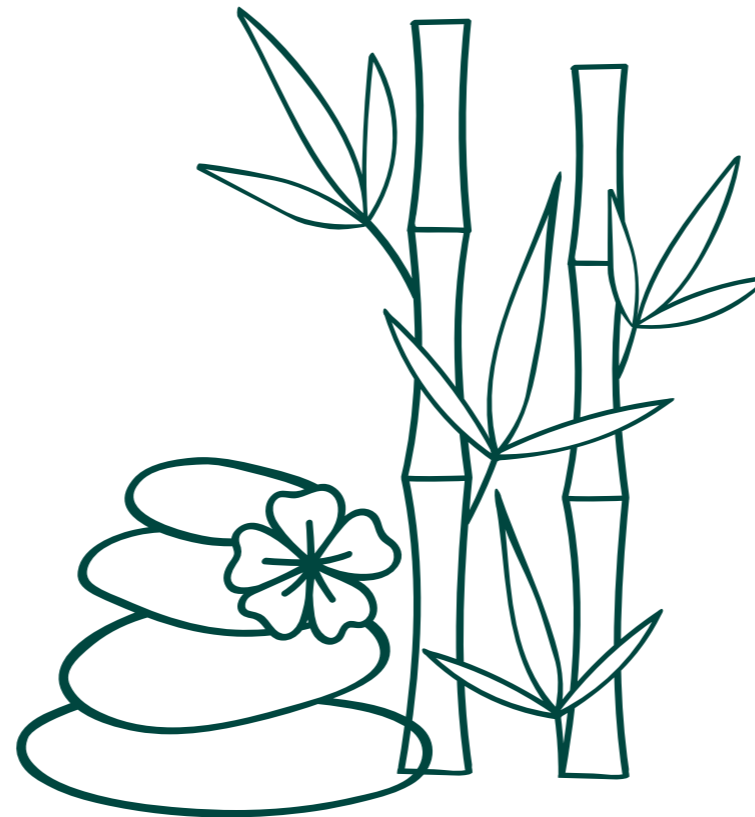
DKV CLUB SALUD Y BIENESTAR

You can access a catalogue of health and well-being services at the best price.

- Hearing aids.
- Surgery for near-sightedness and presbyopia.
- Medicine and plastic surgery.
- Quitting smoking.
- Dietetics.
- Gym/Fitness.
- Optics.
- Orthopaedics.
- Assisted reproduction.
- Wellness/Spas.
- Online chemist.

And many more...

Find out about the services and discounts by asking your Health Expert, at dkvclubdesalud.dkvseguros.com, or by calling 976 506 010.



LESS TRAVELLING, MORE DIGITAL HEALTH!

At DKV we are committed to digitalisation, using new technologies to improve health care. To do this, we put all our digital services at your disposal.

APP QUIERO CUIDARME MÁS

Access to all DKV Digital healthcare services:

- **Medical directory:** find your trusted doctor.
- **Virtual enquiry:** by chat, video call or phone with general practitioners and specialists*.
- **Digital card** on your mobile phone.
- **Health folder:** receive and store your medical reports.



- **Health coach & Digital midwife:** advice via chat during pregnancy and in the first 100 days after giving birth to resolve queries.
- **Health indicators and challenges:** monitor your health indicators, calculate your healthy lifestyle index and sign up to challenges that improve it.
- **My diary:** schedule your medical appointments.
- Other features such as access to the **DKV Club Salud y Bienestar** or the possibility of managing your family members (minors or authorised persons) and using the services available for them.

*Specialities: paediatrics, dermatology, gynaecology, traumatology, endocrinology and psychology, among others.

CUSTOMER AREA

DKV offers a Customer area here customers can access a range of different procedures:

- Check your policy's details.
- Request a duplicate card.
- Special terms and conditions of your insurance.
- Request a travel assistance certificate.
- You can also send complaints or claims, which can be done via a simple form.

And a lot more.

Services managed by DKV Servicios SA, the company entrusted with the provision and development of digital health services for persons insured by DKV Seguros y Reaseguros SAE.

INSURANCE ADAPTED TO YOU



IT'S NOT JUST YOUR HEALTH THAT NEEDS A PERIODICAL CHECK-UP.

And health doesn't just vary from one person to another. It also changes over time. This is why it is a good idea to periodically look over your insurance and check that whether it is still fully adapted to your needs. If this is not the case, get in touch with your Health Expert to get a better solution.

dkvseguros.com

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Download the app



Customer service
helpline manned by:

Fundación
INTEGRALIA DKV

**OBJETIVOS
DE DESARROLLO
SOSTENIBLE**

Responsible with
your health, society
and the planet



Healthy company



DKV is the company best valued
by insurance brokers in the
individual healthcare Branch